# Trends in Higher Education Sustainability

Presented by:

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# **NEBHE's Mission**

To promote greater education opportunities and services for the residents of New England and its more than 230 colleges and universities.

It works across the six New England states to:

- Help leaders develop and implement sound education practices and policies of regional significance
- Promote regional cooperation and programs to encourage the efficient use of educational resources and better outcomes for institutions and students
- Strengthen the relationship between higher education and the economic well-being and quality of life in New England

# **NEBHE's Roles**

#### Leadership Convener

NEBHE engages governors and education advisors; legislators; Pre-K-12 and higher education commissioners; public and independent college and university presidents; and business and industry leaders. We create the critical multi-state and cross-sector conversations that lead to change, collaboration and innovation.

### **Collaboration Platform and Facilitator**

NEBHE executes multi-sector projects and programs to maximize resource efficiency, promote innovation, support policy adoption and forge cross-state alignment and integration. We have extensive experience in program development, management and evaluation.

#### **Capacity Builder and Innovation Accelerator**

NEBHE provides professional development and training to key leaders in education, government and business. We launch innovative pilot projects to promote the adoption of new education models across the region's diverse institutions and stakeholder organizations.

## **Consultant and Advisor**

NEBHE conducts policy research, analysis, technical assistance and advising on state and institutional policy and program issues. It has a reputation for providing neutral, unbiased appraisals of key issues and topics of the day.

#### Savings and Revenue Generation

NEBHE programs save students and families money and generate significant revenue for colleges and universities. Our collaborative programs eliminate barriers, lower start-up costs, reduce duplication, increase efficiency and promote equity.

# tuition break

EBHE

## **Tuition Break**

- Strategic enrollment management tool for out-of-state/in-region recruitment
- All Vermont public institutions participate, generating \$10.9 million in tuition and fee revenue
- Saves nearly 500 Vermont residents \$2.9 million in discounted tuition (\$7,200 on average)

## State Authorization Reciprocity (SARA)

- Enables more efficient provision of distance education to a broader market
- Establishes state-level reciprocity, eliminating the patchwork of authorization issues in offering
- distance education programs and experiences across state lines
- 12 participating Vermont postsecondary institutions, including all public institutions

## COVID-19 Updates, Policy Resources and Other NEBHE News Sources

- Interactive information displays on institutional status, enrollment plans, refunds, other at nebhe.org
- Weekly COVID-19 newsletter
- New England Journal of Higher Education, weekly news digest and updates
- Analysis of federal legislation related to pandemic
- Subscribe at nebhe.org/subscribe

## **Regional Higher Education Action Group**

- Regional collaboration to address COVID-related challenges
- System and institution leaders; leaders of independent higher education institution associations;
- public health officials; and regional postsecondary accreditation leaders
- Federal advocacy
- Back to Campus Collaborative (B2CC): assisting systems and institutions with re-opening plans and strategies

## Survey of Adult Learners in New England with Maguire Associates

- Primary research survey of 2,500 adults across New England states
- Focus on adult learners' perceptions, plans, decision drivers, barriers and enablers
- Expected release in early June 2020

# NEBHE's Vermont Representatives

# **NEBHE Board Delegates**

Suresh Garimella University of Vermont Senator Andrew Perchlik Vermont General Assembly Michael Wool Langrock, Sperry & Wool, LLP Representative Kathleen James Vermont General Assembly Kevin F. F. Quigley Marlboro College Sophie Zdatny Vermont State Colleges Joyce M. Judy Community College of Vermont Karen Scolforo **Castleton University** 

# Legislative Advisory Committee

Rep. Peter Conlon Member, House Education Committee

## Rep. Johannah Leddy Donovan

Ranking Member, House Ways and Means Committee

Rep. Kathleen James Clerk, House Education Committee

Sen. Andrew Perchlik Senate Education Committee

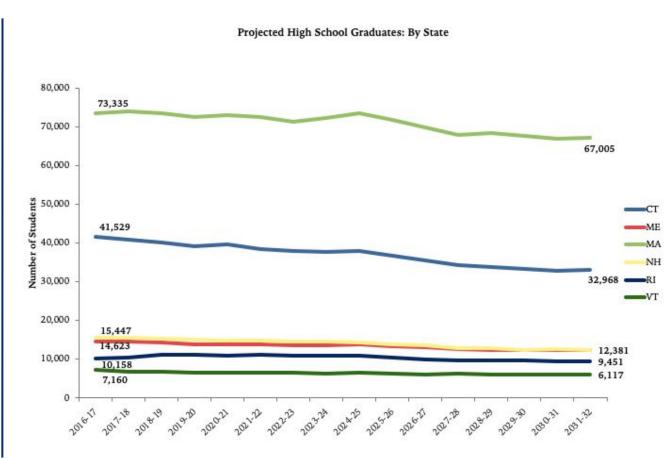
# Demographic Headwinds



# The Pipeline of College Students Narrows

Due to declining birth rates:

- The numbers of high school graduates are falling (-14%)
- Enrollment in colleges is dropping (est. -25%)
- The New England states are, on average, getting older



Source: NEBHE analysis of WICHE's Knocking at the College Door, 2016

# State Support for Higher Education

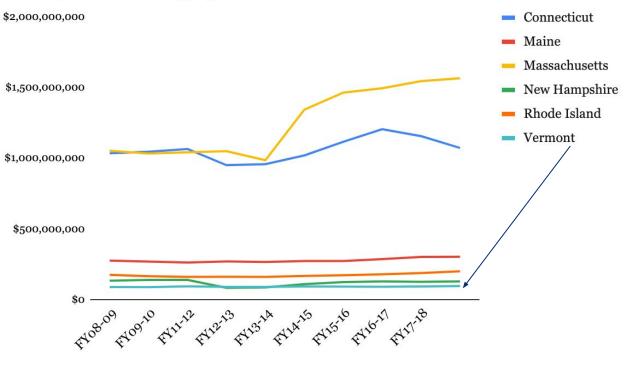


# Total State Support for Higher Education

Many states have been unable to return state support for higher education to pre-Great Recession levels.

- While VT's appropriations have increased 8.3% -accounting for inflation, this increase is negligible
- As a share of the total VT state budget, higher ed is 2.5%

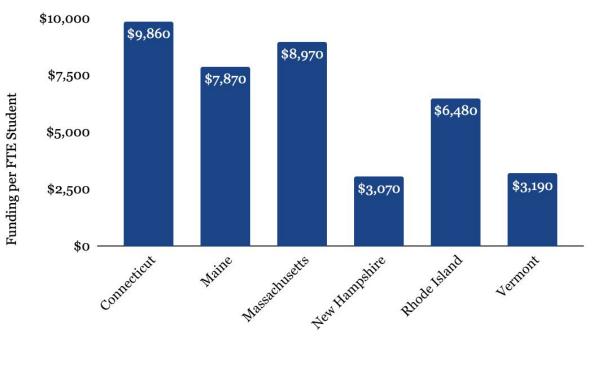
## State Higher Education Appropriations



## State Higher Education Funding per FTE Student

- NH and VT have the lowest state funding per FTE student in the US
- The states with the highest higher education funding per FTE are Alaska (\$17,700) and Hawai'i (\$16,940)
- The mean state higher education funding per FTE is \$7,600

## State and Local Higher Ed Funding per FTE Student (2019)

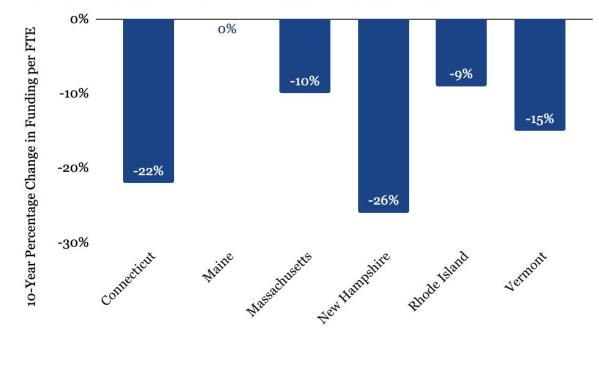


Source: NASSGAP Annual Survey Report on State-Sponsored Student Financial Aid, 2007-08 to 2017-18.

## 10-Year Percentage Change in Funding Per FTE Student

- New England states have struggled to increase state higher education funding per FTE student since the Great Recession
- Only 9 states have increased state higher education funding per FTE student over the last 10 years

10-Year Percentage Change in Funding per FTE (2009-2019)



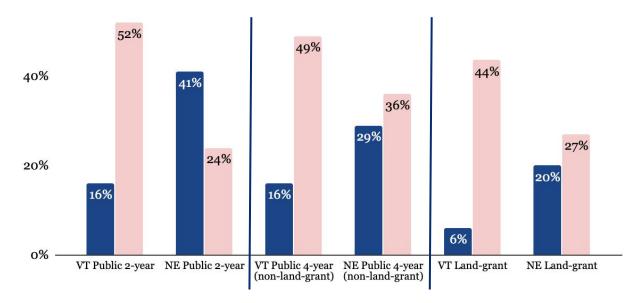
Source: NASSGAP Annual Survey Report on State-Sponsored Student Financial Aid, 2007-08 to 2017-18.

## State Appropriations & Tuition Revenue by Sector

- With little state support, VT's higher education institutions rely heavily on tuition and fee revenue
- Roughly 45% of VT's public institutions' revenue comes in the form of T&F, compared to T&F making up roughly 30% of the region's public colleges' revenues

Public Institution State Appropriations and Tuition & Fees Revenue by Sector (2018)

State appropriations as a share of all revenues Tuition and fees as a share of all revenues 60%

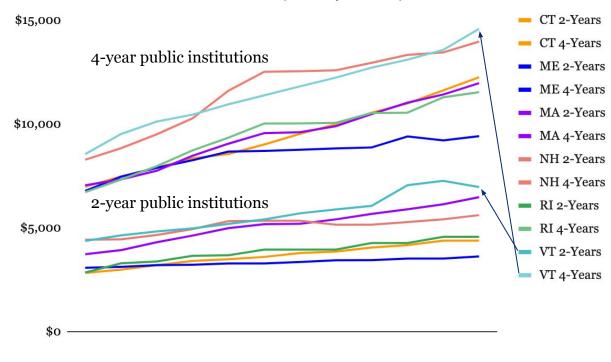


# New England: A High-tuition & Low-aid Region



# Public Institution Annual <u>In-State</u> Tuition & Fees

- Both VT's 2-year and 4-year public colleges have the highest T&F rates in New England
- In-state T&F at CCV have dropped 4% from 2017-18 to 2018-19
- Overall, VT's in-state T&F rates have increased 23% since 2013-14



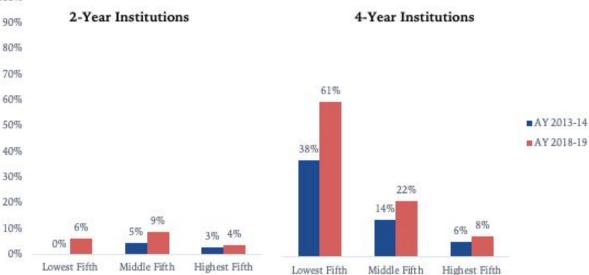
Public Institution Annual Tuition & Fees (AY 2007-AY2018)

## Share of Income Needed to Pay Tuition & Fees After Pell

- High T&F rates create obstacles for individuals in VT to enroll in and complete bachelor's degrees, especially
- To afford one year of college, after the Pell Grant, the poorest VT residents are expected to pay 20 percentage points more of their incomes than their peers across the region

## Share of Income Needed to Pay Average Tuition and Required Fees by Income Quintile After Maximum Pell Grant in Vermont

100%

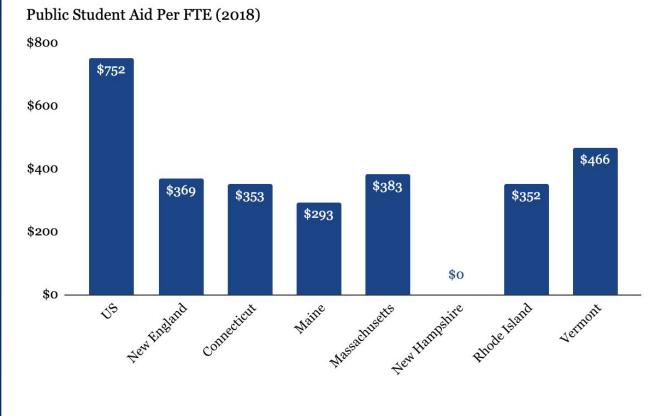


Source: NEBHE analysis of data from state system offices and institutions, U.S. Census Bureau, U.S. Department of Education

Note: Tuition and fees are average published rates for in-state students. Averages are not enrollment-weighted and dollar values are not adjusted for inflation. Median value for each quintile (fifth) of income used for calculation.

## Public Student Aid per FTE

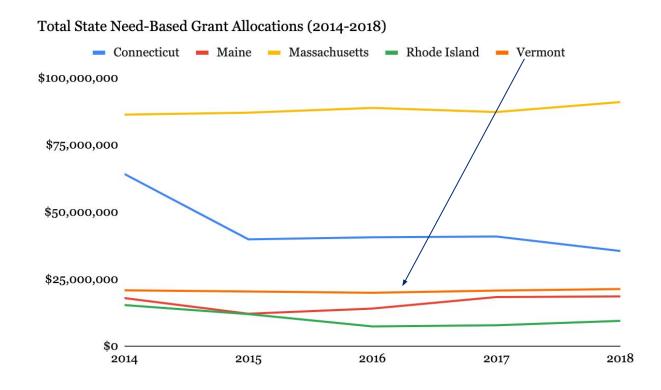
- VT provides the highest amount of per student in financial aid in New England
- The national average amount of public student aid is \$752 per FTE, and has increased 30% since 2008
- However, since 2008, VT has seen the largest decline in this figure (-11%)



# Need-based Grants

- Most public financial aid in New England is disbursed based on need
- Only MA has increased funding for need-based grants since 2008
- VT is an exception in New England for its portable needs-based grant program

 25% of need-based grant monies support students who leave VT for college



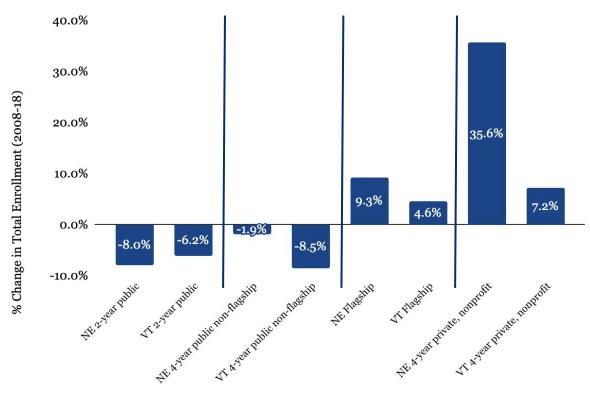
# Patterns in Enrollment



# 10-year Change in Enrollment

- The sector that appears to be most impacted by these factors, in terms of enrollment declines, is VT's 4-year regional public institutions
- CCV's decline is more muted than the regional average but follows counter cyclical trends experienced by community colleges

## % Change in Total Enrollment (2008-18)



# Migration of First-time Freshmen

- VT is a net importer of first-time freshmen, attracting more freshmen from out-of-state than exports
- This data includes
   4-year independent colleges

## Net Migration of First-time Freshmen Undergraduates (2017)

10,000



# In-State Enrollment

Nonetheless, VT residents make up a smaller share of the freshmen classes at 4-year institutions than in-state students in other New England states do

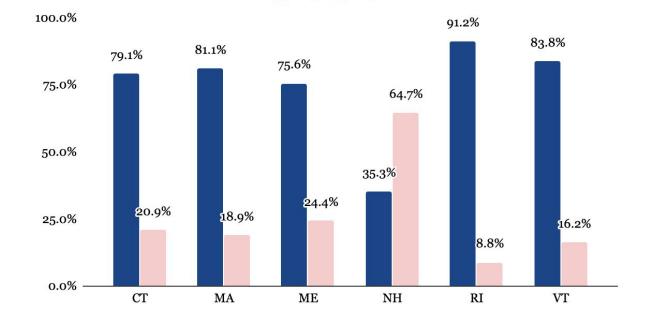
100% 97% 95% 75% 70% 50% 34% 25% 26% 12% 0% NE 4-year public NE 2-year VT 4-year NE 4-year VT 4-year VT 2-year public public public private private

Share of First-time Freshmen Enrolled In-State by Sector (2018)

# Enrollment of Adult Learners

- RI and VT have the smallest share of adults enrolled in undergraduate programs
- However, CCV enrolls the highest share of adults compared to the region's community colleges
- Meanwhile, VT's
   4-year public institutions enroll the smallest share of adults compared to the region

Share of Undergraduates Enrolled by Age Group (2018)



≥25

<25

Completion & Attainment of Demand-Driven Credentials



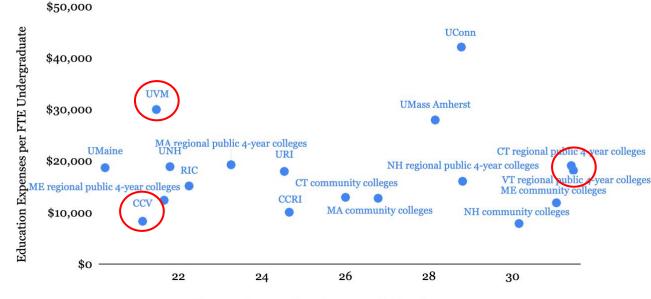
## 2018 Higher Education Completions in VT

- The top institutions at which students are completing credentials are:
  - UVM
  - Champlain College
  - Norwich University
- Completion of distance education programs has more than doubled since 2012



## Degree Productivity of Public Colleges in New England

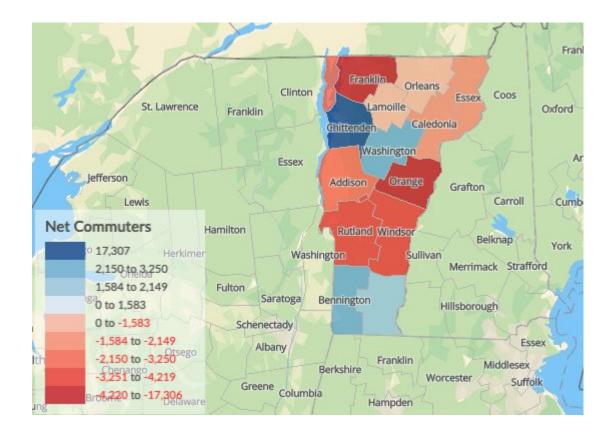
 How much does an institution spend per FTE undergrad on instructor, academic support and student services AND how many credentials are completed per 100 FTE undergrads? Education Expenses per FTE Undergraduate vs. Undergraduate Credentials per 100 FTE Undergraduates (2017-18)



Undergraduate credentials per 100 FTE undergraduates

## Vermont's Labor Market Demand: Commuting Patterns

- Much of the state's economic activity is concentrated around Burlington
- Workers in nearby counties are likely to commute to Chittenden, Washington and southern areas for work



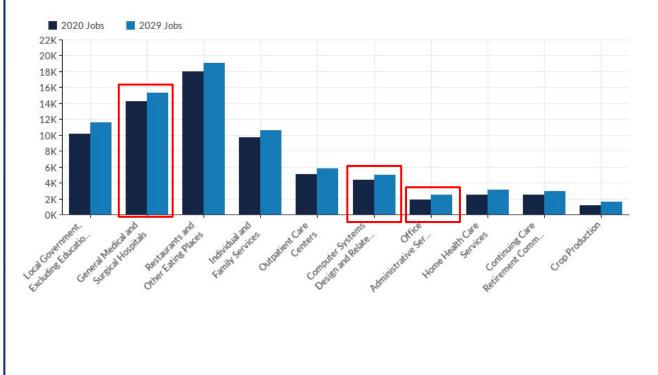
## Vermont's Labor Market Demand: Top Employers

**Top Companies** Profiles The University of Vermont Medi... 3.861 Vermont Agency of Human Serv... 3,543 **Biomedical Engineering Society** 2,708 International Business Machines... 1,728 Dartmouth College 989 Globalfoundries U.S. Inc. 837 Keurig Green Mountain, Inc. 723 Dealer Com 654 Oodle, Inc. 635 Howardcenter, Inc. 628 

Top Companies Posting	Unique Postings	
HealthCare Employment Network	4,395	
Oracle Corporation	3,035	
HomeAdvisor, Inc.	2,595	
Vermont Agency of Human Serv	2,359	
University of Vermont	2,259	
Army National Guard	1,923	
Soliant Health, Inc	1,850	
Seven Days	1,795	
National Agents Alliance	1,780	
Uber Technologies, Inc.	1,537	

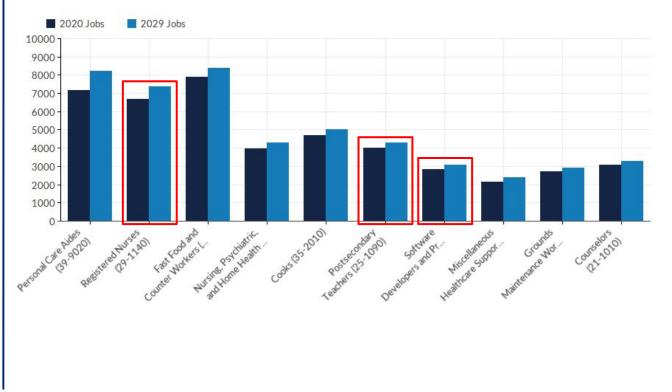
# Fastest Growing Industries in Vermont

- The industries are projected to employ 6-35% more workers by 2029
- Only three industries offer a family-sustaining wage (\$31.50 per hour)



# Fastest Growing Occupations in Vermont

- Mirroring the fastest growing occupations, the number of healthcare and restaurant workers is expected to grow from 6-15% by 2029.
- Three occupations offer family-sustaining wages (\$31.50)



# The Demand for Healthcare Workers in Vermont

- Job posting activity per month for healthcare workers is higher in VT than the nation
- Top companies include Soliant Health, Inc., Bayada Home Health, KA Recruiting, and CompHealth
- Top job titles include registered nurses (2,623 unique postings), physicians (786), nurse practitioners (749) and LPNs (704)



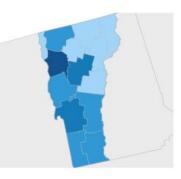
#### 14,593 Unique Job Postings

The number of unique postings for this job from Jan 2020 to Apr 2020.



#### 892 Employers Competing

All employers in the region who posted for this job from Jan 2020 to Apr 2020.





### 42 Day Median Duration

Posting duration is 6 days shorter than what's typical in the region.



**30 Programs** 

Of the programs that can train for this job, 30 have produced completions in the last 5 years.



1,149 Completions (2018)

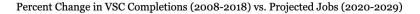
The completions from all regional institutions for all degree types.

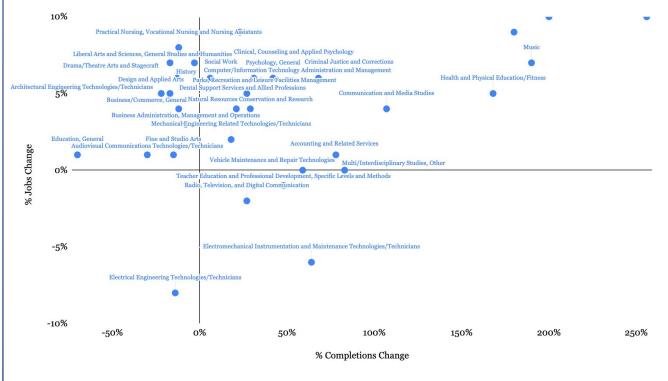


2,140 Openings (2018)

The average number of openings for an occupation in the region is 55.

- Northwest quadrant depicts programs for which completions have decreased in past 10-years, while associated jobs are expected to increase over the next 10 years.
  - Nursing
  - Liberal arts
  - Business
  - Architectural
     Engineering
     Technicians



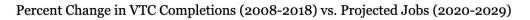


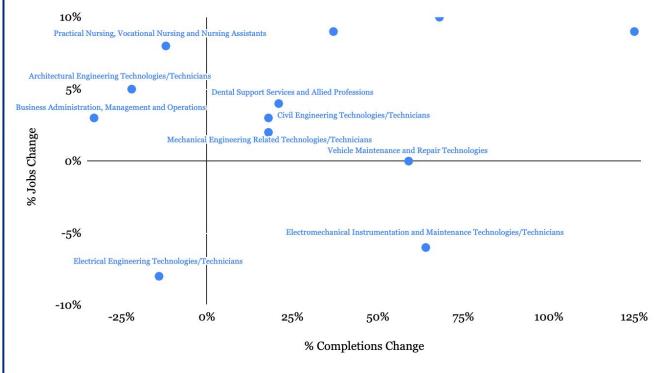
Northwest quadrant:

- Nursing
- Architectural Engineering Technicians

## Northeast quandrant:

- Computer and Information Sciences
- Allied Health
- Electromechanical Instrumentation





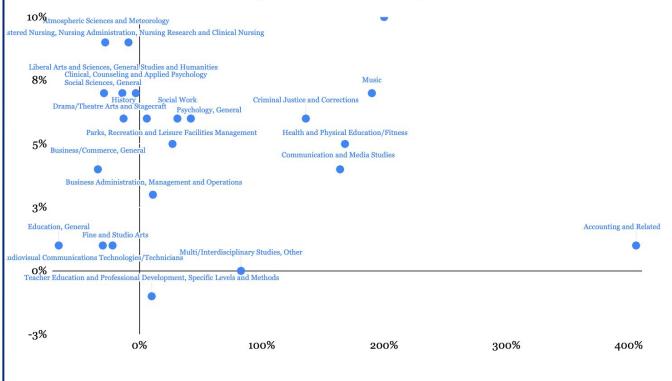
Northwest quadrant:

- Atmospheric Sciences
- Nursing
- Clinical Psychology
- Business
- Liberal Arts

Northeast quandrant:

- Biology
- Music
- Criminal Justice

Percent Change in Castleton & NVU Completions (2008-2018) vs. Projected Jobs (2020-2029)

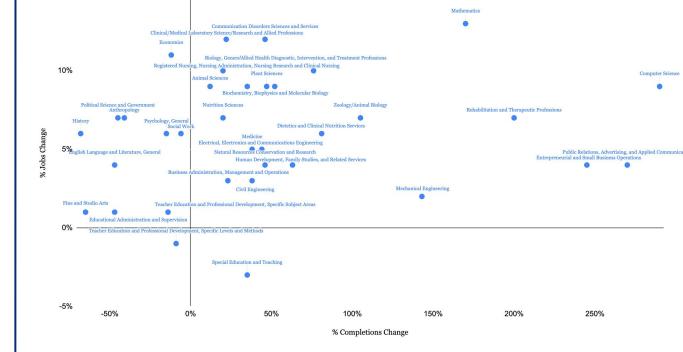


## Northwest quadrant:

- Economics
- Political Science
- Anthropology
- Psychology
- Social Work

Northeast quandrant:

- Math
- Computer Science
- Rehab and Therapeutic Professions



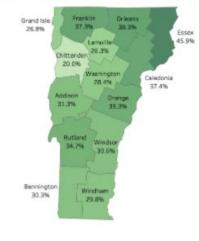
Percent Change in UVM Completions (2008-2018) vs. Projected Jobs (2020-2029)

15%

# Higher Education Attainment in Vermont

- VT's attainment goal of 70% of residents with a credential of value was established in 2018
- Recognizes that a postsecondary credential offers earnings premiums and job security

## Profile of Adults (Aged 25 or Older) with HS Diploma/GED as Highest Degree, 2017



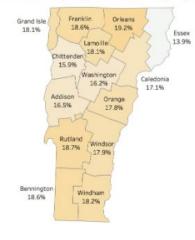
ADULT EDUCATIONAL ATTAINMENT	VT	NEW ENGLAND
Percent w/HS Diploma/GED Only	26.2%	26.7%
Pop. Total w/HS Diploma/GED Only	129,511	2,742,746
Median Annual Income (2017)	\$31,228	\$32,619
Unemployment Rate (Pop. 25-64 Years)	4.7%	6.8%
Poverty Rate (25 Years or Older)	11.4%	11.7%

Source: NEBHE analysis of data from the U.S. Census Bureau (2018 American Community Survey, 2017 Economic Census) and National Center for Education Statistics, IPEDS

# Higher Education Attainment in Vermont

 An estimated 44% of Vermont residents do not have a postsecondary credential

## Profile of Adults (Aged 25 or Older) with Some College, No Degree, 2017



ADULT EDUCATIONAL ATTAINMENT	VT	NEW ENGLAND
Percent w/Some College, No Degree	17.4%	16.9%
Pop. Total w/Some College, No Degree	76,013	1,736,864
Median Annual Income (2017)*	\$35,028	\$38,072
Unemployment Rate (Pop. 25-64 Years)*	3.3%	4.8%
Poverty Rate* (25 Years or Older)	9.0%	8.5%

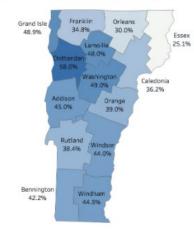
\* Due to limitations in the available data from the Census Bureau, these figures are for individuals with some college.

Source: NEBHE analysis of data from the U.S. Census Bureau (2018 American Community Survey, 2017 Economic Census) and National Center for Education Statistics, IPEDS

## Higher Education Attainment in Vermont

- The lifetime earnings premium for an individual with an associate degree over an individual with a high school diploma is \$250,000
- With a bachelor's degree, an individual stands to earn \$595,000 more over their lifetime that a peer with a high school diploma

#### Profile of Adults (Aged 25 or older) with Associate Degree or Higher, 2017



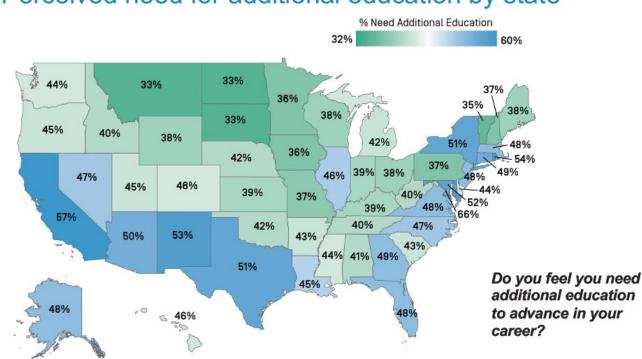
ADULT EDUCATIONAL ATTAINMENT	νт	NEW ENGLAND
Percent w/Associate Degree or Higher	45.3%	46.8%
Pop. Total w/Associate Degree or Higher	198,493	4,805,211
Median Annual Income (2017)*	\$42,267	\$52,365
Unemployment Rate (Pop. 25-64 Years)*	2.0%	3.1%
Poverty Rate <sup>+</sup> (25 Years or Older)	4.5%	3.9%

\* Due to limitations in the available data from the Census Bureau, these figures are for individuals with a bachelor's degree or higher.

Source: NEBHE analysis of data from the U.S. Census Bureau (2018 American Community Survey, 2017 Economic Census) and National Center for Education Statistics, IPEDS

## Perceived Need for Additional Education

- Adults in Vermont are the least likely to perceive a need for additional education to advance in their careers
- However, 35% of adults with less than an associates degree still represents tens of thousands of potential learners



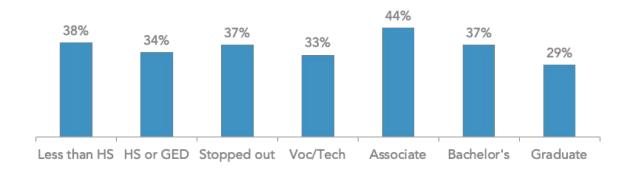
Perceived need for additional education by state

Source: Strada-Gallup Education Consumer Survey Base: U.S. adults ages 18-65 with less than an associate degree and not currently enrolled, n=106,214

### Perceived Need for Additional Education in Vermont

• This perception is relatively steady across attainment levels but mirrors trends across the region

#### Perceived need for more education, by attainment level

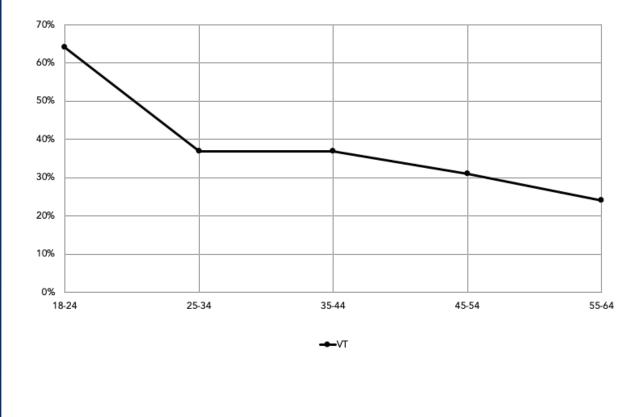


Source: Strada-Gallup Education Consumer Survey, New England residents not currently enrolled, n= 15,159

### Perceived Need for Additional Education in Vermont

 Like in other New England states, young adults in Vermont are more likely to perceive the need for additional education and training than those 45 and over

### Perceived need for more education, by age

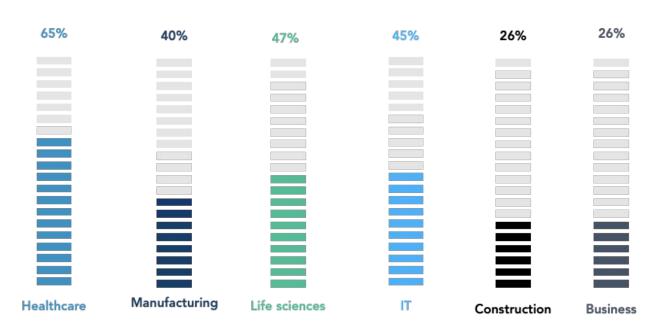


Source: Strada-Gallup Education Consumer Survey, New England residents not currently enrolled, n= 15,159

## Perceived Need for Additional Education in Vermont

 However, Vermont adults working in fields like healthcare, life sciences and IT feel a pretty acute need for additional education and training

### Perceived need for more education, by occupation



Source: Strada-Gallup Education Consumer Survey, New England residents not currently enrolled, n= 15,159

# Impact of COVID-19

- Workers in service industries have been the hardest hit
- Across industries, people are likely to be concerned about COVID-19's impact on their employment
- The virus has had a huge effect on demand for education -- adults are more likely to prefer short-term, skills-based programs that are delivered online



66%

Complete a

nondegree

learn skills

credential or

60.

of leisure and hospitality workers have **lost jobs, income, or hours** in the COVID-19 crisis.

of education workers believe the

for at least six months.

A majority of American workers say they prefer nondegree

and skill-based education and training programs.

crisis will affect them personally

Complet

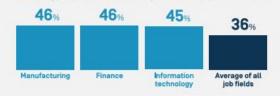
40

Nearly half of workers in manufacturing, finance, and information technology say they would change fields if they lost their job.

of information technology

workers are worried about

losing their jobs.



Across job fields, workers prefer that education and training are **delivered online**.

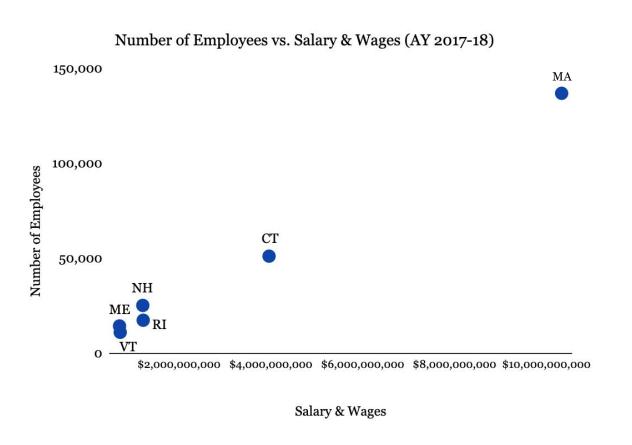


## Economic Impact of Higher Education in Vermont



## VT Higher Education Institutions as Employers

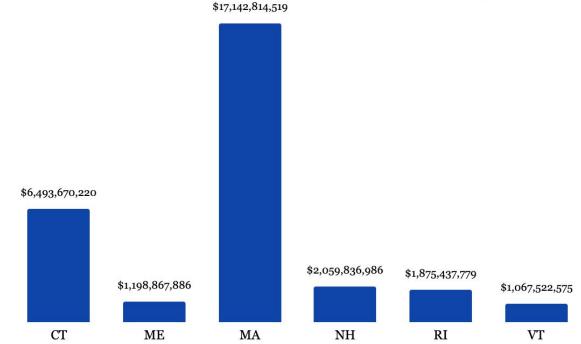
- VSC employs 17% of the state's higher education faculty and staff (1,900 people)
- Over \$360 million is paid to state higher education faculty and staff (\$72 million)
- VSC salaries make up 20% of total public higher education salaries



Source: NEBHE analysis of National Center for Education Statistics IPEDS data

## Gross Regional Product of Higher Education

- In New England, higher education is the third largest industry behind hospitals and secondary schools
- Higher education contributes \$1.1 billion to VT's economy annually



Gross Regional Product of the Postsecondary Education Industry (2018) \$17,142,814,519

Source: NEBHE analysis of labor market data through Emsi's Labor Analyst

## Lessons in Strategic Planning



## Higher Education Restructuring: New England Consolidations

Initiative	Year	No. of HEIs	Description	Status
Connecticut: CSCU "Students First"	2017 (ongoing)	12 community colleges	Consolidation of the state's 12 two-year institutions	In Progress, Pending NECHE Approval
Maine: UMS "One University"	2015 (ongoing)	7 universities	The University of Maine System aims to become first in the nation to accredit its institutions jointly instead of individually.	In Progress, Pending NECHE Approval

## CT: CSCU's "Students First" System Consolidation

**Context: Fiscal Challenges** – \$27 million budget deficit, 10-year low in enrollment

**Plan: Merge 12 community colleges** by 2023. Projected \$28M savings **Focused Messaging: What's best for students** led guiding principles

#### **Two Strategies**

- **Strategy 1:** Single system-wide administrative infrastructure
- **Strategy 2:** One centrally managed community college, campuses state-wide

**Current Status:** NECHE rejected the plan in 2018 – "unrealistic" timeline. Plan reintroduced in 2019. Spring 2020, CSCU submitted a report to NECHE to indicate its progress toward consolidation.

## ME: UMS "One University" System Consolidation

Context: Economic, demographic, competitive challenges Plan: Unified system-wide accreditation — first in the nation Mission-Differentiated Campuses: No closures. Each institution remains open, focuses on the programs that make it stand out — maintain specialization and identity.

#### **Current Status:**

- January 2020: the system's Board of Trustees voted unanimously to move forward with single accreditation.
- April 2020: NECHE voted to accept System's substantive change request.
   Will determine further steps to evaluate the System's quality and effectiveness in its transition to unified accreditation.

## Lessons Learned from Outside New England: Pennsylvania, RAND Corporation Report (2018)

## Two Key Findings

- Universities Face Challenges: Shrinking youth population, Declining state appropriations
- **Challenges Will Persist:** Student costs expected to continue rising, Services expected to be curtailed or downsized.

## **5** Options for Change

- 1. Keep structure with improvements
- 2. Option 1 + consolidation
- 3. Eliminate state system structure, convert to state-related status
- 4. Consolidate management
- 5. Merge universities under one as branch campuses

## Lessons Learned from Outside New England: University System of Georgia Mergers (2013-2018)

Plan: Multi-phased series of consolidations since 2011 — USG combined eight institutions into four in 2013; subsequent mergers in 2015, 2016, 2017, 2018.
Goal: Improve student outcomes, Increase the system's overall effectiveness.
Process: Consolidation committees + outside consultants

### MIT Study of Impact of USG Mergers

- Outcome: Record high enrollment, Increased retention/graduation rates
- Possible mechanisms underlying these gains:
  - Primary driver: Increased overall spending per student
  - Maintained steady tuition costs and grant aid
  - Seamless within-system transfers
  - Institutions to pool resources to hire for specialized positions, collaborate on strategic approaches to student needs

## Recommendations



## The future of learning and earning

- Learner-centric
  - Delivery models
  - Target populations
- Workforce-connected
  - Demand-driven programs
  - Specialization
  - Employer partnerships
  - Workplace learning
- Future- and Talent-focused
  - What's the goal?
  - Affordability: low-cost degree alternatives
- Stakeholder-engaged
  - Collaborative, inclusive processes
  - Reframing business model

## The future of learning and earning

- New learning infrastructure (digital and physical)
- Credential innovation: demand-driven
- Integration of institutions, programs and pathways
- As you envision the future of Vermont's economy, what's needed from public HEIs?
- How can Vermont public HEIs be a platform? Magnets? One-stops?
  - Credentials: multi-modal, not place-bound
  - Economic and workforce development, entrepreneurship, work
  - Culture, arts, libraries, etc.
  - Housing, human services and healthcare

# How NEBHE Can Support Vermont?

## Topical

- Re-envisioning credentials
- Broadening recognition of learning
- Work-based learning and employability
- Digital talent pipeline initiatives

## Roles

- Research and analysis capacity
- Expert testimony and presentations
- Commissioned studies and reports
- Convening capacity and thought leadership

## Questions?

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